



Administering Cisco Unified Messaging (AUM) v5.0

Description

The aim of this course is to produce competent administrators of the Cisco Unity products. It is the initial class in a two class series, the other being Implementing Cisco Unified Messaging's IUM, formerly Cisco Unified Communications System Engineer (UCSE). As such it lays a successful foundation for participation in the Engineer course because a student must understand the products' features and how to use them before being able to install, configure, maintain and troubleshoot them. The class partially prepares a student to take the Unity System Engineer exam (642-105).

Student Prerequisites

None

Who Should Attend

- Channel Partner / Reseller
- Customer
- Employee

Length of Course

2 days

Maximum Class Size

12 Students

Class Locations

Sydney, Singapore, Beijing, Mumbai,
Other locations by arrangement

Course Outline

Course Introduction:

- Module 1: Cisco Unified Communications System Hardware
- Module 2: Cisco Unified Communications System Software
- Module 3: Cisco Unity Connection overview
- Module 4: Cisco Unified Communications Integrations
- Module 5: Unified Communications Networking
- Module 6: Unified Communications Maintenance and Utilities

Further Information

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