



Implementing Cisco Unified MeetingPlace Solutions (IMPS)

Description

The course is a five-day instructor-led technical course providing in-depth coverage of how to install and configure the functional components of the Cisco MeetingPlace product in several deployment models in an enterprise customer network. Learners become familiar with the inter-communication of key system components, system installation and configuration, troubleshooting, monitoring and debugging. Knowledge is reinforced by hand-on labs.

Course Objectives

To provide learners with skills and resources required to successfully install, troubleshoot, monitor, and maintain a comprehensive Cisco MeetingPlace solution in a customer enterprise environment and to transfer appropriate learning to end users of the conferencing solution.

- Identify system components and client information required to successfully implement a comprehensive MeetingPlace solution.
- Verify successful operation of a MeetingPlace Media Server after performing an installation or upgrade.
- Successfully implement a MeetingPlace Control Server including required interactions with customer SIP, email and directory services.
- Successfully implement and maintain a MeetingPlace Web Conferencing solution for internal and external access.
- Identify user interfaces and procedures required to perform MeetingPlace administration and maintenance tasks and to configure specific integrations.

Who Should Attend

- Channel Partner / Reseller
- Customer
- Employee

Student Pre-requisites

Attendees should have the following skills:

- Working knowledge of converged voice and data networks.
- Working knowledge of SIP, MGCP, and H.323 protocols and their implementation on Cisco IOS gateways.
- Working knowledge of video basics (suggested training - Implementing Cisco IP Video Conference Rich Media Communications (ICRMC)).
- Ability to configure and operate Cisco Unified Communication Manager (suggested training –

Implementing Cisco Unified Communication Manager Part 1 (CIPT1).

Length of Course

5 days

Maximum Class Size

12 Students

Class Locations

All APAC locations, subject to suitable venue.

Course Outline

Module 1: Understanding MeetingPlace Architecture and Hardware

- Understanding the MeetingPlace Solution
- Gathering Customer Information
- Implementing MeetingPlace Convergence Servers

Module 2: Implementing and Upgrading a MeetingPlace Media Server

- Understanding Media Server Components and Operations
- Installing and Configuring a Media Server
- Upgrading Media Server Hardware and Software
- Troubleshooting a Media Server

Module 3: Implementing a MeetingPlace Control Server

- Installing and configuring a Control Server
- Configuring a SIP Gateway
- Configuring Outlook and SMTP Integration
- Configuring LDAP Integration
- Configuring Video Integration and Administration
- Implementing Localization

Module 4: Implementing MeetingPlace Web Conferencing

- Understanding MeetingPlace Web Conferencing
- Implementing MeetingPlace Web Conferencing
- Using the MeetingPlace Web User Interface
- Providing External Access to MeetingPlace Web Conferencing



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- Upgrading or Uninstalling a Functioning MeetingPlace Web Conferencing Installation

Module 5: MeetingPlace Integrations, Administration, and Maintenance

- Integrating Lotus Notes, Jabber and MOC
- Configuring PhoneView
- Using MeetingManager
- Backing-Up the Control Server Database
- Implementing a Highly Available Conferencing Solution
- Maintaining and Troubleshooting a Conferencing Solution
- Locating Documentation and Training Resources

Further Information

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