



Implementing Cisco Unity Connection (IUC) v7.0

Description

In this course, you will examine the Cisco Unity Connection architecture, components, functionality, and features. You will learn to implement Cisco Unity Connection to create a unified workspace encompassing applications, devices, networks, and operating systems. You will also examine the features available for Cisco Unity Connection using both the GUI and command-line interface (CLI).

Course Objectives

This course is designed to provide the learner with the knowledge to implement, integrate, and administer and manage Cisco Unity Connection release 7.0. The course prepares students for these tasks by meeting the following objectives:

- Review Cisco Unity Connection Basics
- Install Cisco Unity Connection
- Integrate, Troubleshoot, and Monitor Cisco Unity Connection
- Migration from Cisco Unity to Cisco Unity Connection
- Configure Cisco Unity Connection Global System Operating Parameters
- Configure Cisco Unity Connection User and Group Operation.

Suggested Prerequisites:

Basic networking, voice and unified messaging skills or experience.

Who Should Attend

- Channel Partner/Reseller
- Customer
- Employee

Length of Course

4 days

Maximum Class Size

12 Students

Class Locations

All locations, subject to suitable venue.

Course Outline

This subtopic provides an overview of how the course is organized. The course contains these components:

- Course Introduction
- Cisco Unity Connection Basics
- Installation of Cisco Unity Connection
- Integrating, Troubleshooting, and Monitoring Cisco Unity Connection
- Migration to Cisco Unity Connection Using COBRAS
- Configuration of Cisco Unity Connection Global System Operating Parameters
- Configuration of Cisco Unity Connection User Operation

Labs

Lab 1: Verify Cisco Unity Connection Default Services and Active-Active Cluster Management

Lab 2: Prepare Cisco Unity Connection for Phone System Integration

Lab 3: Network Redundant Cisco Unity Connection Clusters

Lab 4: Manage Cisco Unity Connection Disaster Recovery

Lab 5: Operate the COBRAS Import Tool

Lab 6: Manage Cisco Unity Connection Global Parameters

Lab 7: Manage Individual Users

Lab 8: Manage Multiple Users

Lab 9: Implement Cisco Unity VMO

Lab 10: Implement Cisco Unity Connection with Microsoft Exchange for Calendaring

Further Information

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