



Implementing Cisco Unified Messaging (IUM) v5.0

Description

Implementing Cisco Unified Messaging (IUM) v5.0, formerly Cisco Unified Communications System Engineer (UCSE) provides students with best practice information on how to administer, install, configure, operate, and maintain a Cisco Unity system in either a stand-alone voice mail or unified messaging environment, as well lessons on Cisco Unity Connection. . IUM is a 5-day instructor-led (ILT) course with hands-on lab activities. It is one of two courses recommended for individuals seeking qualification for the Cisco Unity Support Specialization.

Student Prerequisites

Students entering this course should have the following qualification:

- Solid understanding of Microsoft Windows, Microsoft Exchange, or IBM Lotus Domino.
- Ability to competently program at least one telephone switching equipment (i.e., Cisco CallManager, NEC NEAX 2000 or 2400, Avaya Definity series, etc).

Who Should Attend

- Channel Partner / Reseller
- Customer
- Employee

Length of Course

5 days

Maximum Class Size

12 Students

Class Locations

Sydney, Singapore, Beijing, Mumbai,
Other locations by arrangement

Course Outline

Module 1:An Overview of a Cisco Unified Communications System

Module 2: Unity Connection

Module 3: Cisco Unified Communications General Setup

Module 4: Unified Communications Subscribers: A Complete Reference

Module 5: Unified Communications System Monitoring and Maintenance

Further Information

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